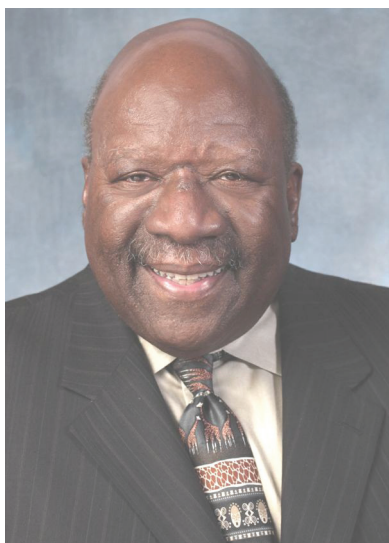




**March 13-15, 2018**

## **Tools for Increasing Effectiveness Across Cultures**

Through this highly interactive class, we will discover ways to cross cultural borders and connect with those who are different from ourselves. After reviewing definitions of culture, we will participate in activities exploring perceptions, communication styles, non-verbal behaviors, conflict styles, and cultural/behavioral differences, and their roles in creating stress among individuals. We will explore diverse ways of learning and engage in exercises that apply that learning, which you can use immediately in your own work. This class is for those who are new to the field of intercultural communication, and practitioners who want to increase their ability to communicate with others.



**Andy Reynolds** *has over four decades of successful experience consulting, teaching, and training in race and gender relations, workplace diversity, and customer service. Andy is on the faculty of the Summer Institute for Intercultural Communication (SIIC), which attracts a prestigious global faculty and student body, and is past president of SIETAR-USA (Society for Intercultural Education, Training and Research). As a former journalist, Andy's deep involvement in the business and education communities has resulted in his receiving a number of local and national leadership awards. He has a powerful commitment to initiating, facilitating, and participating in intercultural dialogues in both his personal and professional life.*

For more information, please visit [www.intercultural.org/wiic.html](http://www.intercultural.org/wiic.html)  
To register, please visit [www.intercultural.org/wiic-registration.html](http://www.intercultural.org/wiic-registration.html)