

Qatar Institute for Intercultural Communication

Education City - Doha - Qatar



May 9, 2017

C. Facilitating Intercultural Competence: Experiential Methods and Tools

One of the main challenges for trainers and educators is finding meaningful methods and tools to develop intercultural competence. This workshop will equip you with creative methods for training and coaching for both culture-general and culture-specific contexts. We will focus on effective group dynamics, co-facilitation, adaptation, and strategic management of participants' and clients' needs, as well as the creation of your own activities. You can expect to be creatively, experientially, and reflectively engaged.



Tatyana Fertelmeyster is the founder and principal of Connecting Differences LLC. She provides intercultural communication and diversity training to corporate clients, educators, and mental health professionals both nationally and internationally. She specializes in teaching facilitators how to facilitate trainings, meetings, and other group processes. As a Licensed Clinical Professional Counselor, her professional experience includes providing resettlement services to refugees and counseling to individuals and families going through cultural transitions. Tatyana is a co-author of Cultural Detective® Russia and a master trainer of facilitators for Cultural Detective®. She also co-authored the Trainers' Guide for Working with Pre-literate Populations. Tatyana is a Past President of SIFTAR USA