

Winter Institute for Intercultural Communication

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Conflict Intervention from a Social Justice and Intercultural Perspective

Conflicts are an inevitable part of institutional and community life, and are often structurally determined by the dynamics that reproduce inequalities in society. Does conflict resolution theory and practice effectively account for these conditions? Research has demonstrated that typical conflict resolution strategies often replicate privilege despite the best intentions of those seeking to help. In this workshop we will explore reasons behind these patterns using case studies, and conclude with the application of some new strategies for intervention and case management.



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