



## **Qatar Institute for Intercultural Communication**

Education City – Doha – Qatar



**May 10-11, 2017**

### **6. Emotional Intelligence and Cultural Diversity**

An emotional response is often at the heart of interpersonal and organizational roadblocks to diversity culture change. This workshop applies the concepts of emotional intelligence to address the essential dilemma of diversity: dealing positively with the inherently threatening existence of “people different from us.” You will have the opportunity to learn about the specific aspects of emotional intelligence critical for success in diverse environments, understand Emotional Intelligence and Diversity (EID) and how they shape both personal and professional behavior, use tools to increase competence in the four component areas of EID, and gain insight about your own strengths and areas for development. This model has been used and adapted worldwide.



**Dr. Helen Abdali Soosan Fagan** is a leadership and diversity scholar and consultant with over 25 years' experience in the human resource field. She is currently the president of Global Leadership Group and a lecturer at the University of Nebraska-Lincoln. She studied international economics and British political economy at Oxford University during the formation of the European Union. In 2000, Helen became the first coordinator of a nationally recognized diversity and cultural competence initiative for a large health system in Nebraska. During that time, she played a key role in the recruitment/resettlement of nurses from the Philippines, addressing employment and healthcare needs of refugees and immigrants. She has received multiple awards, most recently Professor-of-the-Month by the University of Nebraska-Lincoln: Mortar Board.

For more information, please visit [www.intercultural.org/qatar.html](http://www.intercultural.org/qatar.html)