



Qatar Institute for Intercultural Communication Education City – Doha – Qatar

April 18 - 19, 2018

Facilitating Intercultural Competence

Are you looking for meaningful methods and tools to teach or train about intercultural competence? We will actively engage you with conceptually grounded and widely used approaches to intercultural competence, such as communication styles, conflict styles, learning styles, the Cultural Detective® and Personal Leadership. It will equip you with creative methods for understanding general cultural patterns as well as those of a specific culture. We will focus on group dynamics, adaptation, and strategic management of participants' and clients' needs. You can expect to be creatively, experientially, and reflectively engaged. Some basic knowledge of intercultural communication concepts and some experience with presentation and facilitation is recommended.



Tatyana Fertelmeyster is the founder and principal of *Connecting Differences LLC*. She provides intercultural communication and diversity training to corporate clients, educators, and mental health professionals both nationally and internationally. She specializes in teaching facilitators how to facilitate trainings, meetings, and other group processes. As a Licensed Clinical Professional Counselor, her professional experience includes providing resettlement services to refugees and counseling to individuals and families going through cultural transitions. Tatyana is a co-author of *Cultural Detective® Russia* and a master trainer of facilitators for *Cultural Detective®*. She also co-authored the *Trainers' Guide for Working with Pre-literate Populations*. Tatyana is a Past President of *SIETAR USA*.

For more information, please visit www.intercultural.org/qatar.html