



Qatar Institute for Intercultural Communication

Education City – Doha – Qatar



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F. Developing Global Competence in Ourselves and Others

Given the interconnectedness of today's world, it is not surprising that all sectors are calling for greater global competence. The ability to work and interact appropriately across cultural boundaries is essential. The workshop format will consist of experiential exercises, short lectures, and realistic, relevant case studies that allow for practice and feedback. Our learning goal for you is personal development as well as knowledge and activities for educators that you can use with others.

The learning objectives are to understand and put into practice:

- The need for global competence
- Measurement and assessment for individuals and programs
- Personal development lessons
- Teaching global competencies
- Designing developmental experiences for oneself and others



Dr. Joyce Osland, a senior partner of The Kozai Group, is the Lucas Endowed Professor of Global Leadership and Executive Director of the Global Leadership Advancement Center in the Lucas College of Business at San Jose State University. Joyce is the founder of the innovative GL-Lab assessment center and the Global Leadership Passport Program for undergraduates. She has won numerous awards for both research and teaching, including the Outstanding Educator award in International Management from the Academy of Management. Joyce spent 14 years working and living overseas in seven different countries and continues to train, teach, and consult internationally. She has published over 100 articles, chapters, and books, writing primarily on global leaders, expatriates, Latin American comparative management, women leaders, and cultural sense making.

For more information, please visit www.intercultural.org/qatar.html