



Aim

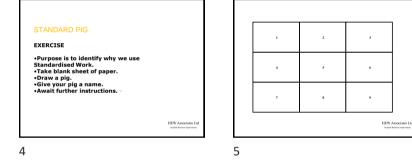
To provide Knowledge on Standard Operating Procedures (SOP), Business Case justification, Setting targets and performance measures

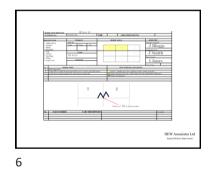
Objectives By the end of the session you will be able to:

- Explain the benefits of Standard Operating Procedures
 Discuss Performance measures
 Set meaningful targets
 Justify a business case

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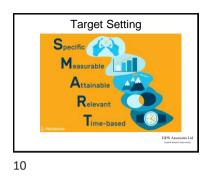
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