



# MOMENTUM 2017 VOLUNTEER FAQ

*The below info should answer many of the questions that you may have about what it means to volunteer at Momentum 2017. Before filling out the application online, we ask that you read this information in its entirety to fully understand the commitment and opportunity. Thank you for your willingness to serve with us at Momentum 2017!*

## WHO CAN VOLUNTEER TO HELP AT MOMENTUM 2017?

In order to make Momentum possible, we will need volunteers who are willing to serve throughout the entire conference in various roles. You may apply to volunteer if you have been out of high school at least one year. We encourage college age students who want to attend Momentum to serve as a volunteer.

## WHAT IS THE APPLICATION PROCESS FOR VOLUNTEERING AT MOMENTUM 2017?

To begin the process, fill out the volunteer application online. Please complete the volunteer application **after** reading this FAQ. After filling out the application we'll touch base with you shortly. If you don't receive this confirmation email, please let us know by emailing [erin@cenational.org](mailto:erin@cenational.org). We will be happy to continue to accept volunteers as space allows.

## WHAT IF I AM ACCEPTED TO VOLUNTEER, BUT THEN AM UNABLE TO ATTEND?

If you apply and then find out that you cannot serve, please contact us no later than June 1 so we can fill your position. We ask for this timeframe so that we can avoid turning away others who are able to volunteer. No-shows create significant challenges for our volunteer team leader, so the most advanced notice we can have, the better. We realize that last minute emergencies sometimes arise and alter your availability to serve.

## WHERE SHOULD I STAY?

Momentum volunteers stay on campus in a 'Volunteer' dorm which is separate from youth group housing.

## WHAT IS THE COST?

Momentum underwrites a large portion of the registration cost for volunteers as they have significant serving roles each day. This special reduced rate that Volunteers pay is \$199 which includes your housing and meals for the week.

## HOW MUCH OF THE CONFERENCE WILL I BE ABLE TO ATTEND?

We want you to be able to attend as much of Momentum as possible, but also know that some programming may overlap with your volunteer responsibilities. Please come willing to serve and fully aware that there may be times you will be limited from attending sessions or other programming due to volunteer responsibilities.

## WILL I BE ABLE TO PARTICIPATE IN ON MISSION OPPORTUNITIES

ON MISSION is the off-campus ministry aspect of Momentum. Volunteers may have assigned responsibilities to aid in the ON MISSION initiatives. As such, it is possible that you may be used in off-campus ministry, but please don't sign up for a specific ministry as we will use you where help will be most effective.

## WHAT MEALS ARE PROVIDED FOR VOLUNTEERS DURING THE CONFERENCE DAYS?

All meals (breakfast, lunch, and dinner) are provided for volunteers through the campus cafeteria from dinner on Tuesday, July 18 to breakfast on Sunday, July 23 as a part of the volunteer cost. Breakfast is served in the mandatory morning staff meeting that volunteers are required to attend.

## WHEN SHOULD I ARRIVE AT MOMENTUM 2017?

You will need to arrive in time to attend a mandatory volunteer meeting the afternoon of July 18 shortly before the staff orientation meeting at 5:30 p.m. If you can't arrive early enough to attend this meeting, Momentum will provide early housing (Monday night) for you. Please notify the Momentum office by emailing [momentum@cenational.org](mailto:momentum@cenational.org) by June 15 if you plan on utilizing this option. Please note that we may ask select volunteer positions to arrive earlier than Tuesday. Momentum will cover any pre-conference meal costs.

## WHAT IS MY SCHEDULE?

Your schedule for the duration of conference will depend on your specific role assignment(s), which will be communicated by the Momentum office. You should be prepared to be available for any shift. Please note that volunteers will have multiple assignments to most efficiently use your time and to best serve the conference. If you are able to serve earlier than July 18, we appreciate for you to help us with load-in. Further details about load-in will be communicated closer to July to volunteers who indicate that they are able to serve in this capacity.

## WHAT IS LOAD-IN?

It takes time and people to set up for Momentum. If you are able to serve before July 18, we can use your help for "load-in," unpacking boxes, hanging signs, and preparing the environment for youth groups to arrive. If you would like to help with load-in, please indicate so on your application. (Load in typically starts on the Sunday prior conference - July 16). Momentum will cover lodging and meals for any pre-conference time.

## WHAT IS LOAD-OUT?

As Momentum ends and students head home, our team begins to break down the conference environment. We realize that a majority of our volunteers travel with a youth group, for those that can be available until noon on Sunday, July 23 to assist with load-out, we appreciate the assistance and will cover your lunch.

## WILL I BE ABLE TO PARTICIPATE IN OTHER ACTIVITIES?

Volunteers may not participate in student activities such as afternoon auxiliary options (Your Day, Your Way), sports tournaments, MGT, Bible Quizzing, etc. While we want our volunteers to have a great Momentum experience, we ask that you focus on being available to serve. If a volunteer's youth group is present at Momentum, it is the youth group's lead youth pastor's choice if volunteers may participate in nightly "youth group time."

## WILL I BE ABLE TO CHOOSE WHAT CAPACITY I SERVE IN?

While the best help is where it's needed the most, you will be able to list your skills in the application and select a first, second, and third team preference. We will assign you to (a) team(s) based on past experience and the skills you list on your application. Note that your first choice is not guaranteed, but we would love to have you join a team that fits your skills and interest if capacity allows.

## OTHER QUESTIONS?

Please email [momentum@cenational.org](mailto:momentum@cenational.org) and someone will be in touch with you as soon as possible.

**Sessions Team** – The Sessions Team helps in the main sessions in and around the arena in areas such as greeters, ushers, and backstage hands. This team is great for people who enjoy continual interaction with large groups of students and can be cheerful and welcoming as students enter the arena.

**Check-In Team** – The Check-In Team welcomes groups and helps lead contacts check-in as they arrive at Momentum 2017. This is a great team for volunteers who love interaction with groups and who are cheerful and welcoming. Please note that volunteers on this team will be assigned to an additional team as check-in is only on Tuesday.

**Auxiliary Tech Team** – The Auxillary Tech Team helps to complement the Momentum video and audio team as well as the communications team with photography and writing. This team serves in areas such as the Momentum office, photography, and writing. This is a great team for people who have specific skills in photography and writing and who like to interact with students and groups or have office administrative skills and can help in specific offices.

**Activities Team** – The Activities Team helps in Your Day, Your Way options such as MGT, sports tournaments, managing the sign-up table and on campus options. This is a great team for people who like to interact with students and keep the momentum going into the afternoon. People who have specific skill sets in sports refereeing or CDL bus driving are encouraged to request this team and indicate these skills on their application.

**ON MISSION Team** - This team helps in the execution of Momentum's ministry projects. People on this team will help in areas such as ministry registration during Tuesday's check-in, afternoon ON MISSION sign ups, helping distribute box lunches for people going off-campus each afternoon, and helping with transportation logistics.

Volunteers at Momentum are busy and generally cover many areas throughout the day.