



CASINO SCHAANWALD

GENERAL DATA PROTECTION REGULATION

(GDPR)

Information about the European Union
regulation concerning the processing of
personal data

Casino Schaanwald

Vorarlbergerstrasse 210

9486 Schaanwald

Liechtenstein

Tel. +423 238 27 77

willkommen@das-casino.li

www.das-casino.li

PRIVACY POLICY

The following privacy policy applies to the use of our gambling services in our Casino (hereinafter referred to as 'Casino Schaanwald'). We take data protection very seriously. We collect and process your personal data in compliance with the current data protection regulations.



1 RESPONSIBILITY

The party responsible for the collection, processing and use of your personal data is:

Casinos Austria (Liechtenstein) AG
Vorarlberger-Strasse 210
FL-9486 Schaanwald

Managing Director: Thomas Pirron
Email: willkommen@das-casino.li
Telephone: +423 238 27 77

2 WHY DO WE PROCESS DATA?

We only process personal data for the purposes of fulfilling our legal obligations, specifically those of the Liechtenstein Geldspielgesetz (Liechtenstein Law on Gambling), the Spielbankenverordnung (Casino Regulations), the Sorgfaltspflichtgesetz (Law on the Duty of Care) and the Sorgfaltspflichtverordnung (Duty of Care Regulation). The processing of data for these purposes allows the identification of customers, helps prevent and remedy the socially harmful effects of gambling and supports the war on money laundering, organised crime and financing of terrorism.

3 WHICH DATA DO WE PROCESS?

When you visit our Casino for the first time, we collect the following data from you:

- Surname
- First name
- Date of birth
- Address
- Town, postcode
- Country of residence
- Nationality
- Number of the official ID card presented

We also collect and/or record other data in specific circumstances, such as in the event of unusual transactions or in the event of incidents that lead us to pronounce a gambling ban. This data could include:

- the source of your income
- the source of the money you are using in our Casino
- your employment status and business activities
- your family status

- the number of times you have visited our Casino
- stakes played
- the type of gambling ban and its scope, as well as the reason for the ban
- the start and end date of the gambling ban
- the maximum weekly or monthly stakes if there in the event of a gambling restriction
- the events that lead to the gambling ban, particularly the number of visits to the Casino, information about the stakes played, reports and information from third parties, as well as the measures that the Casino put in place before the gambling ban was pronounced; and
- the measures that have been taken since the beginning of the gambling ban, such as meetings, recommendations, financial support, the provision of information about counselling services and support programmes, together with the outcome of these individual measures.

4 HOW LONG DO WE STORE DATA?

We only store your personal data for as long as we are required to do so by law. We are required to store data collected as a result of our obligations in accordance with Sorgfaltspflichtgesetz (Law on the Duty of Care) and the Sorgfaltspflichtverordnung (Duty of Care Regulation) for a period of 10 years. Data collected in connection with a gambling ban must be held for a period of 5 years after the ban has been lifted. Data is also subject to any special legal requirements concerning the minimum period of storage as well as specific instructions from the authorities.

5 WHAT ARE YOUR RIGHTS AS A DATA SUBJECT?

According to laws currently in force, you have different rights concerning your personal data. If you wish to exercise these rights, please send a request via email or post to the address listed in Section 1, providing us with sufficient information to allow us to clearly identify you. The following section provides a summary of your rights.

5.1 THE RIGHT TO CONFIRMATION AND INFORMATION

You have the right to obtain confirmation from us at any time as to whether we process any personal data about you. If this is the case, you have the right to request that we

supply information about the personal data that we hold on you, as well as a copy of this data, free of charge and within a period of 30 days of your request. Furthermore, you also have the right to the following information::

1. the purposes of processing;
2. the categories of personal data that will be processed;
3. if applicable, the recipient or categories of recipient to which the personal data has been disclosed, or will be disclosed;
4. if possible, the planned length of time for which the data will be stored, or, if this is not possible, the criteria for determining this length of time.

You also have the right to the rectification or erasure of the personal data that we hold on you, and the right to the restriction of processing by the data processor, and the right to object to such processing.

You have the right to complain to a regulatory body. In the event that the personal data was not collected from you, you have the right to all available information about the origin of your data.

5.2 THE RIGHT TO RECTIFICATION

You have the right to request the immediate rectification of any incorrect personal data that we hold on you. Depending on the purposes for which the data is being processed, you also have the right to request the completion of any incomplete personal data – including by means of an addendum.

5.3 THE RIGHT TO ERASURE (‘RIGHT TO BE FORGOTTEN’)

You have the right to request that we delete your personal data without delay, provided that we are not required to store this data by law and the data does not need to be processed for the establishment, exercise or defence of legal claims.

5.4 THE RIGHT TO RESTRICTION OF PROCESSING

You have the right, under certain conditions, to request that we restrict the processing of your personal data, provided that this restriction does not interfere with any legal obligations and the data does not need to be processed for the establishment, exercise or defence of legal claims

5.5 THE RIGHT TO OBJECT

You have the right to object to the processing of your personal data at any time for reasons related to your personal circumstances. We will no longer process personal data unless we can demonstrate compelling reasons for doing so that outweigh your interests, rights and freedom, for example legal obligations, or the need for data to be processed for the establishment, exercise or defence of legal claims.

5.6 AUTOMATED DECISION-MAKING

The Casino does not use the personal data that it has collected about you for automated decision-making.

5.7 THE RIGHT TO COMPLAIN TO A REGULATORY BODY

You have the right to complain to the Liechtenstein Data Regulating Authority if you believe that your personal data has been processed illegally.

6 REFUSAL TO SUPPLY INFORMATION

If you refuse to supply the information that we request from you when you visit our Casino for the first time, we are obliged to refuse you entry to our Casino. In the event that we need to collect additional data due to particular circumstances, refusal to supply the information requested can lead to a gambling ban, a ban from the Casino and/or a tipping off to the relevant authorities.

7 TRANSFER OF DATA TO THIRD PARTIES

We only use your personal data within our company and only disclose the data to third parties if we are required to do so by law, or if you have given us your consent to do so. Third parties, in this instance, are our auditors, the national regulating authorities and the Maria Ebene Foundation in Frastanz (Austria). These institutions are required by law to only process personal data in compliance with Data Protection Regulations and guarantee the protection of the rights of data subjects.

We inform you that, in accordance with Section 58, para. 4 of the SPVB (Casino Regulations), we are obliged to pass on information about a gambling ban to other casinos in Liechtenstein and online gambling providers without delay.

8 DATA PROTECTION OFFICER

If you have any queries or concerns relating to data protection, please contact our Data Protection Officer, Michael Moosleithner.



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