

Corona:

Protection Concept

«Covid-19»

for the Casino Schaanwald

INTRODUCTION

This protection concept explains the measures taken to reopen our casino. These measures have been put in place for everyone's protection. The protection concept is binding for all employees and guests until further notice.

Principles

- The overriding aim of this protection concept is to provide the best possible protection for the health of all guests and employees. We therefore attach great importance to implementing the applicable recommendations to prevent possible infection by the corona virus "SARS-CoV-2/Covid-19".
- Our carefully designed protection policy is designed to ensure the health and safety of everyone in our casino. It is of the utmost importance that both employees and guests are always aware that by adhering to the hygiene and social distancing specifications, they will make a significant contribution to preventing and containing the spread of the coronavirus.

OUR PROTECTION CONCEPT IN DETAIL

On the one hand, we explain below the generally principles which must always be observed by both employees and our guests and in all areas of the casino.

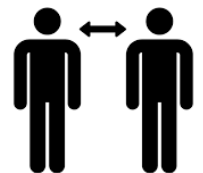
We will then go into the individual operating areas in more detail and explain the specific regulations that apply in each case.

1. General principles

The general principles apply to all areas of the casino and must be applied by employees and guests alike. These principles are essentially the same as those which are already well known and are already applied in many sectors.

Keep distance

In Liechtenstein there is a social distancing requirement of 1,5 metres to all persons who do not live in the same household. This social distancing also applies to our casino. Where it is not possible to maintain this distance, protective screens are fitted. Our employees will also use face masks or face shields and, if necessary, gloves in cases where the minimum distance cannot be maintained (e.g. in service).



No groups

In accordance with the social distancing rule, all guests and employees are required to avoid gathering in groups of more than four people.

Regular disinfection of the surfaces

All surfaces in the casino are regularly disinfected.



Hand hygiene / disinfection

Disinfectant dispensers are provided for the guests at all accessible places in the casino. Hand disinfectants are also provided for employees in the corresponding areas. Employees are also required to disinfect their hands before entering the workplace and staff room. The soaps in the toilets have disinfectant substances.



2. Reception

Before a guest is granted access to the casino, the identity check is carried out as usual by the reception staff. If guests show up with mouthguards, they are asked to remove them for a short time for the purpose of clear identification and for the recording by the surveillance cameras. The security of the guest as well as the staff is always ensured by a separating glass panel. Employees will also wear gloves.

Wardrobe

If a guest wants to leave something in the wardrobe, the employees will wear a face shield and gloves. In this way, protection is always maintained for all concerned.

Temperature check

Before the entrance to the casino is granted, the body temperature of each guest is determined by newly installed, contactless measuring instruments (fever thermometer). If a temperature of over 37.9°C is detected, then entry will be denied.



Floor marking

The protection of the social distancing requirement is implemented by applying appropriate floor markings.

3. Slot machines

Since slot machines (GSA) are generally used alone and not in company, guests are only required to comply with the protection rules and any further regulations in other areas. There are no further rules of conduct for guests during their time at the GSA.

Distance or partition walls

In order to be able to guarantee the protection of guests always, partition walls made of glass or plexiglass (acrylic) are permanently installed between individual GSA's. This prevents possible virus transmission.

Where no partition is (or cannot be) installed, seating is only provided at every second GSA.

Regular disinfection

If a guest leaves his or her place at the GSA, the surfaces of this GSA shall be disinfected as soon as possible. In addition, the partition wall between two GSAs, if present, is also disinfected daily.



4. Live Game / Game tables

In the table game area (live game), the croupiers will work with face shields for the protection of the guests as well as for their own protection, as the social distancing rule to the guests cannot be observed.

A maximum of four people per table can play.

Partition walls

Partition walls are placed between the individual seats to ensure the protection of the guests. Persons who are together in the casino (e.g. a couple) can still participate in the game without partitions. The staff will remove the appropriate partition wall on request. If there are no partitions, 1,5 metres must be maintained between the guests to ensure the social distancing rule, when the social distancing rule cannot be implemented then only a few guests will be permitted to play at the table.

Disinfection of the chips

The chips are disinfected daily before the start of the game using an ozone disinfectant.

Poker cards

Due to the systematic nature of the game at UTH Poker (guests touching the cards), they are changed daily (sometimes several times a day) and destroyed.

Personal disinfection

Both guests and staff must disinfect their hands before participating in the live game tables.



5. Cash desk

In the cash desk there is always an exchange of cash and chips. Certain transactions also require a receipt so to guarantee the protection for both guests and employees, glass separating panes are installed between guests and cashier. Employees will also wear gloves.

Note “keep distance “

A clearly visible notice will be placed in front of the cashier’s window, which will inform the guests of the social distancing requirement. Distance markings will be placed on the floor in front of the cash desks to ensure the necessary safety distance.

Regular disinfection of chips and cash

Both chips and cash are continuously disinfected using a ozone disinfection system. Cash received from guests is collected and only added to the cash balance after it has been disinfected. In this way, we can ensure that all monies and chips issued by the cashiers are virus-free.

Regular disinfection of the surfaces and materials used

The surfaces as well as the used materials (e.g. pens etc.) are continuously disinfected.



6. Restaurant

The restaurant and bar area are managed according to the specifications for restaurant businesses.

No seats are provided at the bar. Longer stays of guests at the bar are to be avoided. The staff will serve the guests where they are playing.

Snacks are also permitted at the GSA or Table. However, no snacks (crisps/chips) are provided at the bar or elsewhere.

In the restaurant, attention is paid to social distancing.

7. Employees

Employees are required, as already explained, to disinfect their hands before entering the workplace and the staff room. Employees will wear face shields and gloves where the social distancing requirement cannot be fulfilled.

Temperature check

Before the start of every shift, the body temperature of each employee is measured during the briefing. Employees with a temperature of over 37.9°C are sent home. If employees find that they have a fever at home before the start of the shift, they are advised to stay away from the casino.



Clearance requirement in the staff room

In the staff room, as everywhere else, the following applies: keep your distance, do not shake hands, sneeze into a handkerchief or crook of your arm, pay attention to cleanliness and disinfect your hands before entering the break room.

Disinfectants

A disinfectant dispenser is in front of the staff room and enough disinfectant is available in the staff rooms at easily accessible places.

INFORMATION AND TRAINING



All employees receive compulsory basic training on the protective measures for guests and staff. In addition, with the protective measures is refreshed at team meetings and shift briefings, any problems found then they will be discussed for possible improvements.

In addition, all employees are instructed to always ensure that the protection concept is also fulfilled by the guests and, where necessary, to enforce it.

Persons responsible for protection: the duty manager on duty is primarily responsible and authorised to give instructions for the implementation and observance of the protection concept. The implementation of all policies is continuously monitored, and any deviations are recorded in the duty report.

The duty managers on duty must monitor the policies and intervene immediately in the event of any violations.

Surveillance staff are required to pay attention to the protective procedures and to report any violations to the Duty Managers immediately so that they can act immediately.

Employees must also observe the social distancing and hygiene rules in the staff rooms.

The rules of conduct of the Federal Office of Public Health, which also apply in Liechtenstein, are placed in a clearly visible position at the entrance.

On the homepage of the Casino Schaanwald a page will be set up, on which the protection concept can be viewed. This page also contains further useful links about protection.

CORONA-TRACKING

In order to trace possible links of infection, the health authorities are provided with corresponding data that are determined from the legally required entrance controls and the video security system.

PROTECTION OF PARTICULARLY VULNERABLE PERSONS

Persons at particular risk continue to comply with the official protective procedures and stay at home whenever possible. The company takes into account that risk groups require special protection.

COVID-19 PATIENTS AT WORK

If symptoms of illness occur, employees are sent home and instructed to follow the official guidelines for self-isolation.

CASINO SCHAANWALD

Thomas Pirron, director

Schaanwald, 29. June 2020