

To Our Valued Customers,

During this COVID-19 Pandemic, Connecticut Motor Cars and Coaches would like to keep you updated with the current status of our business.

We are currently Open and Operating. In keeping the safety and well- being of our staff and customers in mind, we have made the following changes:

- Our Front Lobby area is now partially open. We ask that everyone entering the building must wear a mask, use the supplied hand sanitizer, and conform to the social distancing guidelines.
- When dropping off or picking up your Coach or vehicle you can come in the lobby to go over the necessary repairs, sign paperwork and make payment.
- All coaches and or vehicles must be dropped off. We will no longer accommodate owners waiting for same day services.
- We will get your coach and or vehicle in for diagnosis and begin repairs. If the techs have any questions, they will contact you. Once repairs are almost complete, we will contact you to arrange pick up.
- If you prefer to have a no contact drop off or pick up please contact us to go over this procedure.

CMCC, thanks you in advance for your understanding and cooperation in these uncertain times and will continue to keep you updated with any changes to these policies.

Sincerely,

Don, Maureen, Cody & Staff