

Cotteswold Dairy

Covid-19

Protecting our employees and customers is one of our main priorities throughout these uncertain times and we will do whatever it takes to safeguard them and their families. We are committed to maintaining production and delivering our products, to meet our customer demands in a safe and controlled manner.

As a direct result of COVID-19 we have implemented additional health and safety measures to ensure we adhere to government guidelines and demonstrate a greater duty of care to our employees, customers and visitors during this global pandemic. We have introduced additional social distancing arrangements to ensure we deploy the government's tactics effectively and accurately.

Our specific Covid-19 control measures include:

- Introduced additional cleaning regimes in all areas of the business*
- Vehicle cabins are sanitised daily*
- Delivery drivers refrain from taking cash where feasible*
- Limit customer and delivery driver exposure at point of delivery or collection*
- Surfaces and contact points are disinfected frequently during the day*
- Implemented additional washing and sanitising facilities*
- Employees are encouraged to wash and sanitise hands as often as possible*
- Perspex screens installed in office areas in between desks*
- Perspex screen dividers installed on the packing lines within the dairy*
- Communal and canteen areas are number restricted to allow for social distancing*
- Hazard tape applied in areas as a visual guide to ensure social distancing of 2m*
- Additional first aid arrangements introduced including the use of correct PPE*
- Introduced social distancing measures in line with government guidelines*
- Dedicated Covid-19 risk assessments and scheduled audits continue to be conducted throughout the business*
- Designated Covid-19 team assigned and meet regularly and are reviewing government guidance, best practice and applying control measures and communications as necessary to safeguard the business stakeholders*
- Covid-19 updates displayed and placed strategically around the business promoting a positive cultural awareness*

We are rigorously following government advice on all aspects of COVID-19 and will continue to do so to ensure our strategy can be adapted and deployed dynamically with changes to risk status

We are confident we can get through this together and as a business keep providing our trustworthy service to all.

Thank you to all our employees, suppliers and customers during these unprecedented times.

Purveyors of Quality Products with First Class Service

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