

CORONAVIRUS POLICY

ST MARY'S APARTMENTS, HASTINGS

Our pledge to you:

Since re-opening in August 2020 we have implemented an even more rigorous cleaning policy.

We now leave two days in between each holiday let for each flat, during which we deep clean. We always wear a mask and gloves, plus a visor, to make sure that we and you, our holidaymakers are kept safe. As well as cleaning myself,

I now have a wonderful professional cleaner, who has completed a special course in cleaning (she worked in Antarctica and had to make sure that the pristine environment and animals were not contaminated) and she too is quite meticulous.

There are now dishwashers in each flat and all crockery and cutlery go through before every let, to make sure they are thoroughly washed in hot water and steam. All your linen and towels are washed at between 60 – 90 deg^c and always handled with surgical type gloves.

We pay particular attention to the bathrooms and kitchens, making sure that all surfaces are thoroughly cleaned and then bleached.

Finally, each flat has an antiviral misting, which covers all the soft furnishings, carpets and beds (before they are made up), to try and ensure no cross-contamination can happen.

There is a hand sanitiser point at the main entrance, with a sensor, so no-one has to touch it.

What we kindly ask of you:

If you or any member of your family have had symptoms of COVID and you are unsure, please do not come to Hastings. It is better to stay safe in your own home and town, where you know the medical facilities, than come into an unknown one.

If you think that COVID has come on during your stay, then PLEASE tell us. I would need to cancel the booking after you, and then leave the flat empty for at least a week once you leave. It would also allow me to alert any other holiday-makers, who might have booked one of the other flats. Plus, I would have to alert the track and trace teams.

Your health and happiness is paramount to us and we will do everything to make your stay in Hastings one to remember, but for all the good reasons.

Kindest wishes, stay well and stay safe from the St Mary's team