

MISSION

Our Aim Is To Reunite Our Clients With Their Lost Funds While Upholding Our Strong Company Ethics

WHAT ARE LOST FUNDS?

When a person or company is unaware or forgets about money in various accounts, the lost money is transferred to a non-interest bearing Government Trust Account. This is only done when the Financial Institution or previous Authority cannot locate the owner. What may interest you, is that if the owners of these funds do not step forward within a specific length of time, this money is then absorbed as government revenue and it can be far more difficult to claim. In most cases this is the inevitable fate for lost funds unless the correct owner makes a claim for their lost money.

What makes this process even more difficult, is that each state in Australia has separate laws relating to lost funds and the various institutions responsible for lost monies have their own set of individual claiming rules and procedures. This alone can make this process very difficult as small mistakes can lead to a much more difficult return process later and may require months of assistance in order to complete the claim. Thus, it's always better to make sure that your claim is done right the first time.

HAVE WE CONTACTED YOU REGARDING LOST FUNDS THAT MAY BE OWING TO YOU?

As your partners in lost funds, we work hard to get in touch with you and assist you with your claim process. We reach out to companies and individuals who we believe have monies owing to them and who we believe we can assist in reuniting them with their lost funds. In most cases, people are unaware that these funds are missing let alone lost, so it can often be a wonderful surprise to find out that they have money owing to them that they didn't even know was there.

SO HOW IS MY MONEY RETURNED?

Our refund experts specialise in finding unclaimed funds for Australian Businesses and Individuals who have lost track of their accounts, relocated, or passed away. We assist in first verifying the identity of the rightful owner(s) and then assist you with your claim process by helping you with all documentation, preparation and with submitting the claim proposal.

Just like you would hire a solicitor to represent you in court, or a tax professional to assist you with your tax return. We work hard to jump through hoops so that you don't have to, so that you can sit back, rest assured that the whole process has been taken care of and been dealt with right the first time.

HOW DO WE GET THE JOB DONE



We require at least 100 points of ID to first verify a claim to lost monies owing. We then prepare an authority to release before we get started.



We liaise with the various holding authorities to ensure the full release of all monies outstanding. This process may require further information from you further down the track in order to ensure these funds are released quickly and successfully.



Once the funds are released, we forward the refunded monies normally within 6 to 8 weeks of receiving all the correct claim documentation.



CIRO Refunds Terms & Conditions

1. The owner authorises CIRO Refunds:
 - 1.1 To undertake investigation, searches and recovery procedures for any lost funds on behalf of the owner;
 - 1.2 To accept such funds on behalf of the owner;
 - 1.3 To deduct from those amounts 20% of the amount recovered plus GST in full payment for CIRO Refunds services;
 - 1.4 To pay the balance to the owner's account set out in Authority to Release form.

2. The owner promises:
 - 2.1 That the identification details and documents are current, valid and correct;
 - 2.2 Not to deal directly with the holder of the funds without first paying to CIRO Refunds the amount referred to at 1.3 above;
 - 2.3 To pay CIRO Refunds in accordance with 1.3 above;

3. CIRO promises:
 - 3.1 To try to find lost funds for the owner, and to send to the owner the net balance after deduction of the payment to CIRO Refunds referred to at 1.3 above;
 - 3.2 To use documents and details provided by the owner only for the purpose of lost funds and otherwise in accordance with this agreement.
 - 3.3 Every effort is made to return the funds within 9 weeks of receiving ALL correct documentation - CIRO Refunds and its employees are not responsible for any delays in processing the claim and accept no responsibility for any claim loss or liability arising from any such delay.

Acceptance of our service is automatic acceptance of all terms and conditions



1300 421 030



ABN: 18 682 664 138 / ACN: 632664138



claims@cirorefunds.com



www.cirorefunds.com



PO Box 65 Berridale NSW 2628