

FOR HEALTH & SOCIAL CARE SERVICES











#### What is the Skills Bank?

The Skills Bank is a £17 million fund to upskill workers in the Sheffield City Region. The funding comes from two streams: the European Social Fund and Growth Funding. If candidates are eligible they can be funded under both streams.

The Sheffield City Region comprises nine local authority areas: Barnsley, Bassetlaw, Bolsover, Chesterfield, Derbyshire Dales, Doncaster, North East Derbyshire, Rotherham and Sheffield.

Your CQM Account Manager will help you select the courses you need and then guide you through the registration process to claim your funding.

How much you can claim is dependent on the size of your organisation and the sector you work in. However, you could receive up to 70% funding. This is assessed on a case by case basis.

All of our courses require a minimum of six people to run. If you do not have six people for the course at your organisation please contact us to enquire about open courses or a bespoke quote for fewer learners.

#### All prices listed are exclusive of VAT.

To claim Skills Bank funding, you will have to register on their website:

#### sheffieldcityregionskillsbank.co.uk

CQM Learning can help to guide you through registration, identifying the best training to develop your staff and creating a Skills Deal to secure your funding.







#### Negotiating a Skills Deal

The courses in this brochure are suitable for Skills Bank funding as they will up-skill your staff to provide caring, safe and effective services which are responsive to the needs of your residents, service users and clients.

Recognising staff development requirements and addressing them through effective, relevant training will:

- Improve the image of the company e.g. through improved CQC inspection reports
- Reduce time spent by management on dealing with issues and incidents
- Reduce waste and duplication of effort through incorrect practices, recording and reporting
- Reduce business costs which you can then invest in other training areas
- Show your staff a level of commitment to them which should result their loyalty to your organisation, thus reducing staff turnover

to get the best deal!

0114 281 5716



#### Who are CQM Learning?

Based in Sheffield, we are an independent training provider, delivering to a wide range of businesses across the region. We have trained over 25,000 people in the last seven years.

We create bespoke packages of vocational training to equip people with the skills and awareness they need to operate within the law and best practice guidance.

Our comprehensive training portfolio includes trainer-led workshops, distance learning and e-learning. We can manage everything from training needs analysis and recruitment to post training evaluation and reporting.

#### **Accredited Training Centre**

We have Ascentis, Pearson, and HABC accreditation and receive extremely positive feedback during our EQA visits. We only employ vocationally experienced occupational Assessors and Verifiers who share our passion for learning.

"On behalf of the Services Manager and all the team at Rethink Sheffield Services, I would like to thank CQM Learning for a brilliant training day. The training was very well formulated and was delivered to a very high standard. We found it thought-provoking and extremely interesting and are in no doubt that we will utilise what we learned. The day also contained well timed exercises, which made the training particularly enjoyable."

- Peter Daniel Hudson, Rethink Sheffield Services

For further information please contact Graeme Dickson on **0114 281 5716** or **graeme.dickson@cqmlearning.co.uk** 







Ministry of Justice

A few of our happy customers













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### Autism Awareness

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45.00
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19.00	£18.00
50% funding	£24.75	£23.75	£22.50

Our Autism Awareness course offers key understanding of the conditions, with emphasis on improved communication strategies, social interaction and positive behaviours. It will help to ensure carers are able to identify the unique needs of people with autism in order to provide personalised care and support.

#### Course content

- Principles underpinning the strategy for Adults with Autism England 2010
- Main characteristics of autistic spectrum conditions and the different approaches
- How autistic spectrum conditions can impact on the lives of individuals and those around them
- Different theories and concepts about autism, including the Triad of Impairment
- Effectively communicate with individuals with an autistic spectrum condition
- Strategies to support individuals with an autistic spectrum condition

#### **Target Audience**

This introduction to the complexities of autism is suitable for any person who provides care or support to people with autism.

CQC Fundamental Standards

9(1, 3b, 3h), 10 (2c), 12 (2c), 18(1, 2a)

1 day





## Behaviour that Challenges

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45.00
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19.00	£18.00
50% funding	£24.75	£23.75	£22.50

This course is intended to support management, front line staff or anyone who is required to deal with behaviour that challenges.

#### Course content

- Types of aggression
- Communication issues
- Potential indicators of aggression
- Internal and external factors
- Effective responses to behaviour that challenges
- Interventions and human rights

#### **Target Audience**

Health and social care professionals who support people with behaviour that challenges as a result of a condition such as autism or dementia.

CQC Fundamental Standards
12 (2c), 13 (4b), 17 (2a, 2b, 2c)
18 (1, 2a)

1 day





### Conflict Management

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

This course is designed to provide staff with the training and knowledge to deal with potential and actual violence and aggression in the workplace.

#### Course content

- Recognise the triggers of aggressive behaviour
- Strategies to help them prevent the behaviour escalating
- Be more aware of the impact that their attitude and communication style can have on a difficult situation
- Feel more confident to be able to deal with escalating situations
- Physical interventions and breakaway techniques

#### **Target Audience**

All staff who have been identified as being at risk from violent or aggressive situations in the workplace.

**CQC Fundamental Standards** 12 (2c), 17 (2b), 18 (1, 2a)

1 day





### Confidentiality in Care

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course is designed to give an awareness of the importance of following confidentiality procedures within care establishments. The course promotes an understanding of the various forms of confidential information carers have access to in their daily routine and how their actions can lead to breeches in confidentiality.

#### Course content

- What is confidentiality?
- Legal background: Common Law, ECHR, The Data Protection Act
- Information carers have access to: personal and financial
- How confidentiality can be broken
- Policies and procedures
- When should information be disclosed?
- Whistle blowing
- General Social Care Council Codes of Practice

#### **Target Audience**

All health and social care professionals who, in their job roles, have access to confidential information about people.

CQC Fundamental Standards
10 (2a), 12 (2c),
17 (2c, 2d), 18 (1, 2a)

1/2 day





## Data Protection and Record Keeping

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

Effective written communication is essential for all care services to demonstrate the standards and types of care being delivered. If documentation is not up to scratch or if aspects are omitted, then employees/employers can be held accountable both legally and professionally. Poor care planning and record keeping means that organisations are unable to defend themselves in cases of litigation, as it is this documentation that is examined in court.

Failure to comply with the Data Protection Act can result in criminal proceedings, large fines, seizure of personal data and civil action.

#### **Course content**

- Identify records kept within the care setting and their purpose
- The importance of accurately maintaining such records
- Barriers to good record keeping
- Factors that will ensure effective record keeping
- Legal requirements for record keeping and data protection
- Measures to ensure the safety and security of care records
- Demonstrate your skills in record keeping

#### **Target Audience**

All health and social care professionals.

10 (2a), 12 (2c), 17 (2c, 2d), 18 (1, 2a)

1 day





### Dementia Awareness

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course is designed to allow staff in the care environment to gain a theoretical and practical knowledge enabling them to provide an improved standard and quality of care.

#### Course content

- Common types of dementia
- Nature and causes of some of the common types of dementia
- Concerns and difficulties that a person with dementia will experience
- Treatments and person-centred support approaches for dementia
- The importance of effective, and referential communication for the person with dementia
- The importance of enabling the person to "live well" with dementia, including meaningful occupation
- How the Dementia Strategy has influenced practice

A cost effective e-learning solution is also available - ask for details!

#### **Target Audience**

All health and social care professionals who support people with dementia.

CQC Fundamental Standards 9 (1, 3b, 3h), 17 (2a, 2b, 2c), 18 (1, 2a)

1/2 day





## Introduction to Deprivation of Liberty Safeguards

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Identify the indicators of a Deprivation of Liberty and appreciate responsibilities under the Deprivation of Liberty Safeguards.

#### Course content

- Explain the difference between restraint, restriction and deprivation of liberty
- Identify the indicators of a possible Deprivation of Liberty
- Consider the implications which the safeguards have on practice
- Outline responsibilities under the Deprivation of Liberty Safeguards

#### **Target Audience**

All health and social care professionals who support people who reside in a care home or hospital, who lack capacity to make decisions over their care or treatment.

**CQC Fundamental Standards** 9 (1), 11 (1), 12 (2a, 2b, 2c), 13 (5), 18 (1, 2a)

1/2 day





## Deprivation of Liberty Safeguards

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

This legislation relates to incapacitated patients/residents who, as a result of the care and treatment they are being provided with, are deprived of their liberty. The actual definition of what amounts to a deprivation remains unclear and we have to look at each individual case and the factors in that case. The Court of Protection is becoming increasingly active in identifying unlawful deprivations of liberty and naming those parties involved.

#### Course content

- What is capacity?
- The 5 statutory principles
- Restraint and restriction
- The Bournewood Case
- Restriction or deprivation?
- Identifying a deprivation of liberty
- When DoLS should be used
- Standard and Urgent Authorisations
- How to complete Authorisations
- Case law update

#### **Target Audience**

All health and social care professionals who support people who reside in a care home or hospital, who lack capacity to make decisions over their care or treatment.

**CQC Fundamental Standards** 9 (1), 11 (1), 12 (2a, 2b, 2c), 13 (5), 18 (1, 2a)

1 day





### Diabetes Awareness

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course is designed to give care workers the underpinning knowledge of the signs and symptoms and actions that need to be taken in relation to diabetes care.

#### **Course content**

- Signs and symptoms of diabetes and how it is treated
- How to manage hypoglycaemia and hyperglycaemia
- How to maintain the health of a client with a diagnosis of diabetes

#### **Target Audience**

This introduction to diabetes is suitable for any person who provides care or support to people with diabetes.

CQC Fundamental Standards 9 (1, 3b), 12 (1, 2a, 2b, 2c), 18 (1, 2a)

1/2 day





### Effective Communication and Record Keeping

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Effective written communication is essential for all services to demonstrate the standards and types of care being delivered. If documentation is not up to scratch or if aspects are omitted, then clinicians/organisations can be held accountable both legally and professionally. Poor care planning and record keeping means that organisations are unable to defend themselves in cases of litigation, as it is this documentation that is examined in court.

#### Course content

- Types of written communication
- Data and access
- Best practice for report writing
- Accuracy and legibility
- Communication the legalities
- Principles of maintaining confidentiality
- Code of Practice
- Practical session involving cases studies and writing care plans

#### **Target Audience**

All health and social care professionals who are responsible for recording information.

**CQC Fundamental Standards** 10 (2a), 17 (2c), 18 (1, 2a)

1/2 day





## **Epilepsy Awareness**

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course is designed to give care workers an awareness of epilepsy and equip them with strategies to support people with epilepsy.

#### Course content

- Relevant terminology and the main causes of epilepsy
- Main types of epilepsy and list common triggers of seizures
- Risks and benefits of common anti-epileptic drugs
- Importance of keeping accurate records
- Ways to minimise risks associated with seizures
- How to respond to a person experiencing a seizure
- Psychosocial effect of epilepsy on a person

#### **Target Audience**

All health and social care professionals who support people with epilepsy.

CQC Fundamental Standards 9 (1, 3b), 12 (1, 2a, 12b, 12c), 18 (1, 2a)

1/2 day





### Equality, Diversity and Inclusion

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

An awareness course which will enable care workers to appreciate the far-reaching impact of the UK's equality legislation on their working practices and responsibilities. The course is extremely interactive and relevant to anyone working within the Health and Social Care sector.

#### Course content

#### Prejudice and discrimination

What do these terms mean?

#### **Equality Act 2010**

- The 9 'protected characteristics'
- Harassment and victimisation
- The positive benefits of equality and diversity
- Getting it wrong the possible consequences

#### Supporting people

Equality and diversity in action

#### **Target Audience**

All health and social care professionals.

**CQC Fundamental Standards** 9 (1, 3b, 3h), 10 (2c), 12 (2c), 18 (1, 2a)

1 day





### **Falls Awareness**

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Falls in older people often result in reduced mobility, fractures, fear of falling, loss of independence and isolation. This course offers advice on how to reduce the risks of falling.

#### Course content

- What makes people fall?
- What are the implications of falling?
- Potential areas of personal and environmental risks
- What can be done to prevent falls, and who can help

#### **Target Audience**

All health and social care professionals, and volunteers.

CQC Fundamental Standards 9 (1), 11 (1, 3), 12 (1, 2a, 2b, 2c), 18 (1, 2a)

1/2 day





## Judicial Deprivations of Liberty

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45.00
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19.00	£18.00
50% funding	£24.75	£23.75	£22.50

Refresh key principles of the Mental Capacity Act (MCA), identify a possible Deprivation of Liberty (DOL) and appreciate responsibilities where the person concerned is not accommodated in a care home or hospital.

#### Course content

- Explain what is meant by restraint, restriction and deprivation of liberty
- Consider the implications of the Supreme Court judgement in P v Cheshire West
- Appreciate the Court of Protection expectations for a care plan
- Describe the process for a judicial authorisation of a deprivation of liberty
- List the information needed
- Explain what happens next

#### **Target Audience**

Health and social care professionals not working within residential care homes or hospitals.

**CQC Fundamental Standards** 

1 day





# Learning Disability Awareness and Behaviour that Challenges

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

A specialist course which looks at the specific causes, signs and coping strategies related to behaviour which challenges in people with learning disabilities.

#### Course content

- What is meant by a learning disability
- Common causes of a learning disability
- Behaviour that challenges
- Possible causes of behaviour that challenges
- Proactive and reactive strategies

#### **Target Audience**

All health and social care professionals who support people with a learning disability and behaviour that challenges.

CQC Fundamental Standards 9 (1, 3b, 3h), 10 (2c), 12 (2c), 13 (4b), 17 (2a,b,c), 18 (1, 2a)

1/2 day





### **Lone Working**

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Developed to support those health and social care workers who may work alone, this course is designed to raise awareness of the risks associated with lone working and ways to reduce them.

#### **Course content**

- Define 'lone worker'
- Relevant health and safety legislation
- Possible risks to safety
- What can be done to reduce these risks
- Appreciate the important of good record keeping

#### **Target Audience**

All health and social care professionals who do, or may, work on their own.

CQC Fundamental Standards
12 (2c), 18(1, 2a)

1/2 day





### Medication Management

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Medication is a potentially hazardous area of care provision. This course will develop an awareness of the safe management, administration and control of medicines.

#### Course content

- Types of medicines and their effects
- Key legislation and guidance
- Roles and responsibilities
- Boundaries of practice
- Workplace policies and procedures

#### **Target Audience**

All health and social care professionals who administer medication.

CQC Fundamental Standards 12 (2c, 2f, 2g), 17 (2c), 18 (1, 2a)

1/2 day





## Mental Capacity Act (MCA)

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Do you or your staff work with people who may lack the capacity to make some decisions for themselves? This could be due to ilness or brain injury, a learning disability, mental health problems, addiction and substance abuse problema, Alzheimer's and other forms of dementia.

This course offers vital legislative information and practical guidance, ensuring carers have the skills and support they need to act in the best interests of those in their care and to protect themselves by acting in accordance with the law.

#### Course content

- 5 core principles of the Act
- Assessment process for establishing mental capacity
- Key elements of consultation and engagement when establishing best interests
- Legal implications of Lasting Powers of Attorney and Advance Decisions to refuse medical treatment
- Code of Practice and how it affects working practices

#### **Target Audience**

All health and social care professionals who work with adults or young people who will shortly be moving to adult services.

CQC Fundamental Standards
9 (1, 3b, 3g), 10 (2b), 11 (1, 3),
12, (2c), 18 (1, 2a)

1/2 day





## MCA Complex Decision Making

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

A course designed for those with a working knowledge of the Mental Capacity Act 2005, to enable them to consider best practice when making complex decisions within the framework of the MCA.

#### Course content

- Appreciate the Principles of the Mental Capacity Act
- List the factors to consider when making a best interests decision
- Consider the implications of recent case law
- Describe the key points of Lasting Powers of Attorney, Deputies and Advance Decisions
- Apply your learning to a number of scenarios

#### **Target Audience**

All health and social care professionals.

CQC Fundamental Standards
9 (1, 3b, 3g), 10 (2b), 11 (1, 3),
12, (2c), 18 (1, 2a)

1 day





# MCA Assessing Capacity and Best Interests Decision Making

Price per person	1-10	11-20	21+
Standard	£49.50	£47.50	£45
70% funding	£14.85	£14.25	£13.50
60% funding	£19.80	£19	£18
50% funding	£24.75	£23.75	£22.50

A course designed for those with a working knowledge of the Mental Capacity Act 2005 to enable them to consider the assessment of capacity and Best Interests decision making in practice.

#### Course content

- Appreciate the Principles of the Mental Capacity Act
- Be able to undertake an Assessment of Capacity
- List the factors to consider when making a Best Interests Decision
- Know how and when to hold a Best Interests Meeting
- State what to do if a decision is challenged

#### **Target Audience**

All health and social care professionals.

CQC Fundamental Standards
9 (1, 3b, 3g), 10 (2b), 11 (1, 3),
12, (2c), 18 (1, 2a)

1 day





## Person Centred Care Planning

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course provides opportunities to explore our own values and how these relate to those of person centred planning and practice. The course will provide participants with an understanding of person centred care planning and delivering care that is centred around the needs, wishes and preferences of individuals.

#### Course content

- Understand what person centred care is
- How to deliver person centred care
- How to manage risk
- Appreciate the care setting, environment and relationships
- Understand a positive approach to care
- Develop a person centred care plan based on a scenario

#### **Target Audience**

All health and social care workers involved in care planning for adults in a variety of settings.

**CQC Fundamental Standards** 3, 9 (1), 11 (1), 12 (2c), 18 (1, 2a)

1/2 day





# Prevention and Management of Pressure Ulcers

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

Designed to show care workers that the key aim is to prevent pressure ulcers, this course also looks at the causes and treatment of pressure ulcers and the role of the care worker.

#### Course content

- Risk factors in the development of pressure ulcers
- Preventative measures against the development of pressure ulcers
- Manage pressure ulcers and promote healing

#### **Target Audience**

All health and social care professionals.

CQC Fundamental Standards
9 (1), 11 (1, 3), 12 (2a, 2b, 2c),
13 (1), 18 (1, 2a)

1/2 day





### Professional Boundaries

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

The course is designed to give an awareness of the importance of maintaining professional boundaries within care establishments.

The Professional Boundaries course promotes understanding of what is acceptable and unacceptable for a professional to do, both at work and outside it, and also the boundaries of a professional's practice.

#### Course content

- What is a boundary?
- The importance of observing professional boundaries
- How confidentiality plays a key role
- Applying professional boundaries to a number of scenarios

#### **Target Audience**

All health and social care professionals who, in their job roles, build relationships with those who use their services.

CQC Fundamental Standards 10 (2a), 12 (2c), 17 (2c, 2d), 18 (1, 2a)

1/2 day





### Safeguarding Adults

Price per person	1-10	11-20	21+
Standard	£32.50	£31.50	£29.50
70% funding	£9.75	£9.45	£8.85
60% funding	£13.00	£12.60	£11.80
50% funding	£16.25	£15.75	£14.75

This course will develop an understanding of what abuse is and the different forms of abuse. It explores the indicators of abuse and identifies what to do if abuse is suspected. The course is developed around the Care Act 2014.

#### Course content

- What is abuse?
- Who is an adult at risk?
- Different types of abuse
- Recognising potential abuse
- Preserving and recording evidence
- Disclosure
- Reporting abuse

One day management courses are available which look at implementing safeguarding strategies and responsibilities under the Care Act 2014.

#### **Target Audience**

All health and social care professionals who work with adults who may be at risk of abuse.

CQC Fundamental Standards 10 (1, 2a, 2b, 2c), 12 (2c), 13 (1), 18 (1, 2a)

1/2 day





Price per person	1-10	11-20	21+
Standard	£375.00	£355.00	£335.00
70% funding	£112.50	£106.50	£100.50
60% funding	£150.00	£142.00	£134.00
50% funding	£187.50	£177.50	£167.50

Activity provision for people who live in a care setting can make a significant contribution to their well-being and quality of life. Simple activities such as taking a walk, playing cards, listening to the radio or looking after a pet can help give pleasure and bring purpose to the day.

This Level 2 distance learning qualification aims to provide staff in the health and social care sector with comprehensive knowledge and understanding of the potential benefits for individuals in social care of engaging in both everyday and programmed activities.

#### Course content

- Activity provision in social care
- Delivery of activities in social care
- Benefits of engaging in activities in social care
- Dementia awareness

This course is accredited by Pearson and is also eligible for £120 of Workforce Development Funding.

#### **Target Audience**

Residential care staff, care home managers, domiciliary care wrokers, support workers and activity coordinators.







# Awareness of the Mental Capacity Act 2005 Level 3 Award

Price per person	1-10	11-20	21+
Standard	£235.00	£215.00	£195.00
70% funding	£70.50	£64.50	£58.50
60% funding	£94.00	£86.00	£78.00
50% funding	£117.50	£107.50	£97.50

The new Care Act, the CQC and Skills for Care all state that managers and senior care workers must be trained in the Mental Capacity Act:

- This course meets those knowledge requirements at QCF Level 3
- Make sure there is always a member of staff on duty with the correct knowledge by training a minimum of two people
- Distance learning doesn't pull key staff away from duties for training sessions

In their 'Recommendations for CQC Providers' Skills for Care detail the Level 3 Award in Awareness of the Mental Capacity Act 2005 as the recommended qualification for knowledge on this subject.

This course is accredited by Ascentis and is also eligible for £45 of Workforce Development Funding.

#### **Target Audience**

Healthcare workers, IMCAs, Social workers, Residential care staff, Care home managers, Domiciliary care workers, Support workers, Doctors, Nurses, Dentists, Psychologists, Occupational therapists.



