

Unified Alarm Management

Centralize alarm management across all of your sites and security applications

When system events need to be escalated, Security Center gives you the ability to automatically trigger alarms. Operators can view alarms in real-time, respond and acknowledge them from an intuitive alarm monitoring task. Your team also has the flexibility to define alarms based on your organization's policies, clearing conditions, associated response procedures, priorities, and more.

Through Security Center's approach to unification, users can now monitor and manage alarms across multiple security systems from a single security interface. Not only will your team become more effective by standardizing all alarm-related workflows, but centralization of alarm monitoring will lead to greater situational awareness and a higher level of security.

Applications:

Video Surveillance · Access Control
Automatic License Plate Recognition

Key benefits

Monitor real-time alarms and associated video across multiple security applications

View alarms from a security workstation, control room video wall, or a mobile app

Define custom notifications, recipients, and priorities to treat the most critical alarms first

Investigate and quickly filter through alarm history, operator notes and actions at any time

Visualize and handle all alarms through the Security Center dynamic graphical map interface

Sample applications



Basic and advanced alarm management

Security Center supports both basic alarm monitoring as well as more advanced capabilities such as displaying alarms on a dynamic map, defining clearing conditions and handling procedures, and more.



Centralized monitoring

When centralizing all alarm monitoring, you have the flexibility to view real-time alarms from multiple remote sites, security systems, and integrated modules, including displaying alarms on a control room video wall.



After hours monitoring

Whether forwarding alarms to a central location during off-peak hours or to mobile apps when live monitoring is not essential, you have multiple alternatives to ensure critical alarms are addressed.

Alarm management capabilities

Security Center alarms are user-defined, ensuring they are adapted to an organization’s policies and procedures

Alarm monitoring and management

- Dedicated Alarm Monitoring task to manage all alarms
- Accessible via workstation, video wall, mobile app and maps
- Alarm display sequence based on priority
- View live, recorded video, and still images tied to an alarm
- Visual and audio notifications

Alarm configuration options

- Custom alarm name, recipients, activation schedule, clearing conditions, and triggers
- Alarm priority to determine display order
- Instant notification of multiple recipients or in sequence
- User-defined HTML-based handling procedures
- Mandatory incident reporting
- Automate video recording and protect recorded video
- Email notification on alarm

Alarm response

- Acknowledge, investigate, snooze, forward or auto-forward active alarms
- Auto-acknowledge alarms after custom time delay
- Open alarm procedures during response

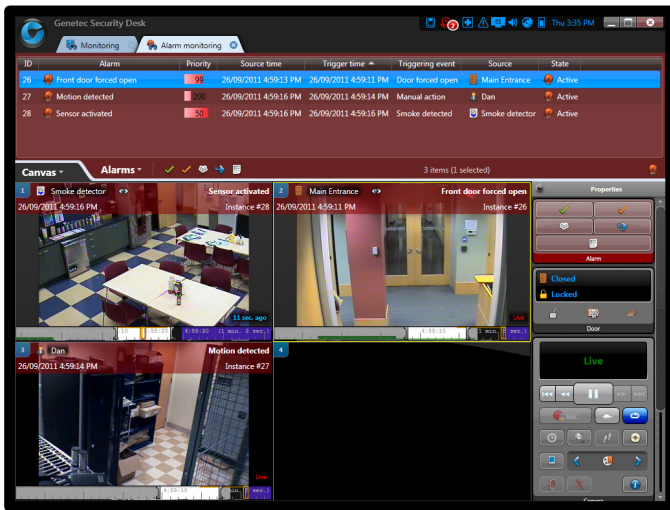
Types of alarms

- Local system alarms (access, video, ALPR)
- Federated alarms from remote independent systems
- Entity-specific alarms (eg. per door, camera, or zone)
- External system alarms (eg. intrusion alarms)

Alarm history reporting

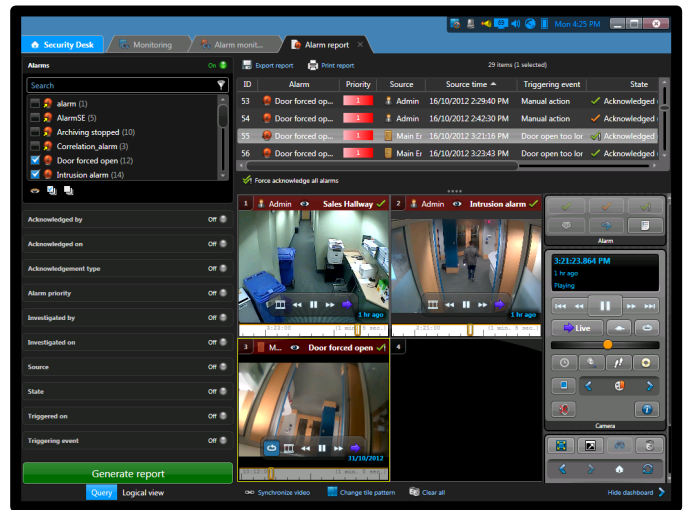
- Search and acknowledge alarms via a dedicated reporting task
- Report includes alarm name, ID, priority, source, and more
- Receive daily, weekly or periodic emails with alarm history

Screenshots



Dynamic alarm monitoring

The alarm monitoring task is a dedicated view providing all information and commands users need to handle alarms.



Alarm report

The alarm report task allows users to run historical queries on active and acknowledged alarms.