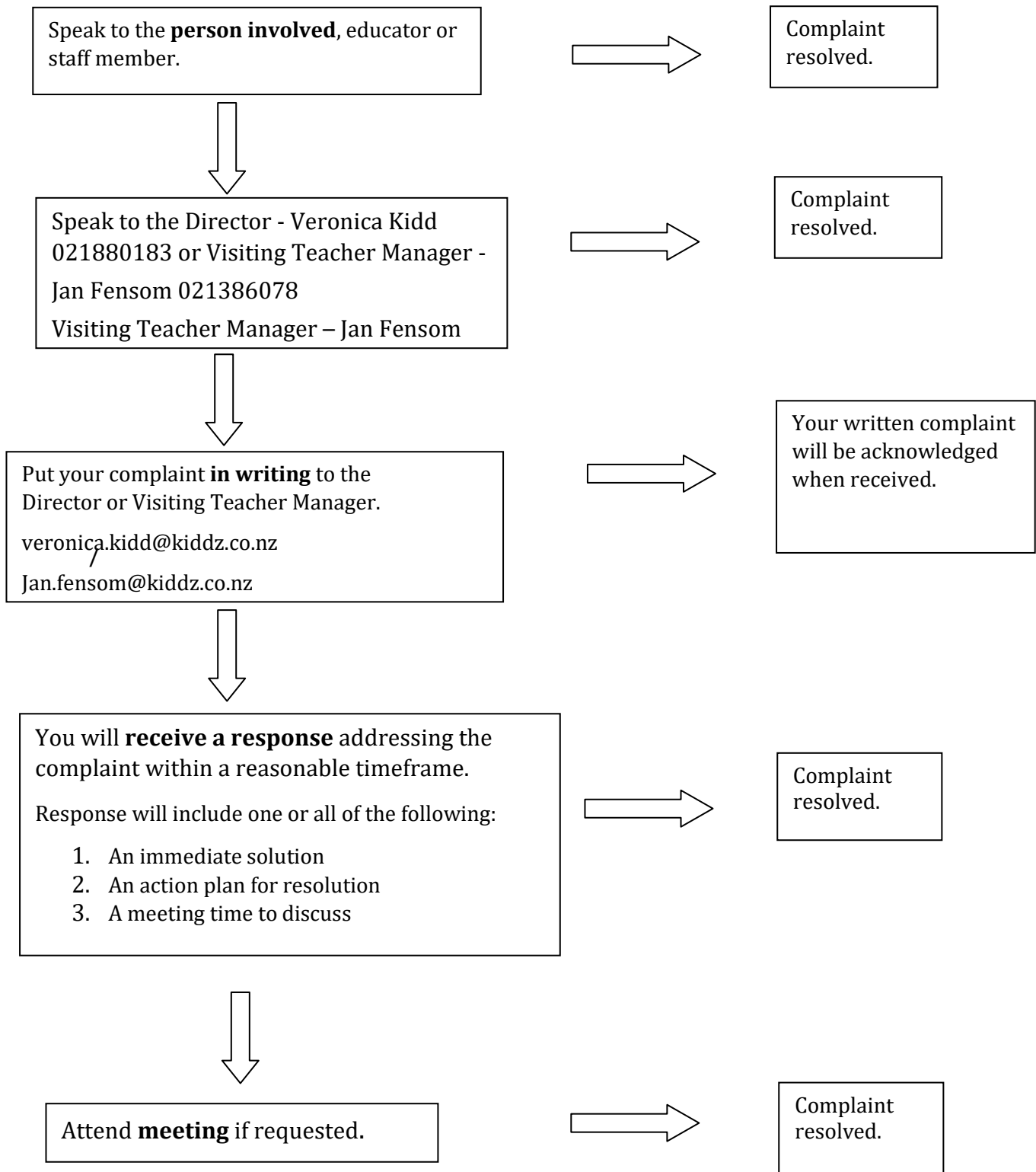


## Concerns or Complaints flow chart



Parents can contact the Ministry of Education directly.  
For more information visit [www.minedu.govt.nz](http://www.minedu.govt.nz) or (03) 3787300