

Privacy Policy

We are committed to protecting the privacy of our users' personal information. This Privacy Policy details the types of information we collect, how we use this information, and how we protect it.

Information We Collect:

1. Personal information you provide to us directly, such as name, email address, residential address, and payment details.
2. Technical information automatically collected when using the site, such as IP address, browser type, cookies, etc.

Use of Information:

1. To provide our services and complete transactions.
2. To improve and develop our website and services.
3. To send important messages and updates.
4. For marketing purposes, subject to the user's consent.

Sharing Information with Third Parties: We will not sell, rent, or share your personal information with third parties without your consent, except in the following cases:

1. To service providers who are part of our business operations.
2. For legal or regulatory purposes.

Information Security: We take appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

Shipping Policy

We are committed to delivering the products you ordered quickly and safely. Below is our shipping policy:

Shipping Times to Israel:

1. **Order Processing Time:** 1-3 business days.
2. **Shipping Time:** 5-14 business days (standard shipping), 2-5 business days (express shipping).

Shipping Times to Europe and the USA:

1. **Order Processing Time:** 1-3 business days.
2. **Shipping Time:** Approximately 30 business days (standard shipping).

Shipping Costs:

1. **Standard Shipping in Israel:** 37 NIS. Large shipments up to 160 NIS.

2. **Standard Shipping to Europe and the USA:** 120-500 NIS, depending on size and weight.

Order Tracking: After your order is shipped, you will receive a tracking number to track your package.

Returns and Exchanges: You may return or exchange products within 14 days of receipt, provided the products are in original and undamaged condition.

Terms of Use

1. **Acceptance of Terms:** By using our website, you agree to these terms.
 2. **Intellectual Property Rights:** All content on the site, including texts, images, logos, and trademarks, is our exclusive property or the property of parties authorized by us.
 3. **Use of the Site:** You may not use the site for unlawful purposes or infringe upon the rights of others.
 4. **Limitation of Liability:** We shall not be liable for any damage resulting from the use of the site.
 5. **Changes to Terms:** We reserve the right to update the Terms of Use from time to time.
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Returns and Exchanges Policy

We are committed to your satisfaction and provide a returns and exchanges policy to ensure your satisfaction with our products.

Return Conditions:

1. Products can be returned within 14 days of receipt.
2. Products must be in original and undamaged condition.
3. A receipt or proof of purchase must be presented.

Exchange Conditions:

1. Products can be exchanged within 14 days of receipt.
2. Products must be in original and undamaged condition.
3. A receipt or proof of purchase must be presented.

Return/Exchange Procedure:

1. Contact our customer service.
2. Send the product to the address specified in the confirmation email you will receive.

Refund:

1. After receiving and inspecting the product, we will notify you of the approval or rejection of your refund.
 2. If the refund is approved, the credit will be applied to the same payment method used for the purchase.
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Contact Us

If you have any questions, suggestions, or issues, you are welcome to contact us via one of the following methods:

- **Email:** limormazuz@gmail.com
 - **Phone:** 054-2448888
 - **Address:** 6 Trumpeldor St., Ramat Hasharon
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Accessibility Statement

We are committed to making our website accessible to the entire population, including people with disabilities. If you encounter difficulties using the site, please let us know, and we will endeavor to address the issue promptly.

Contact Methods for Accessibility Issues:

- **Email:** limormazuz@gmail.com
 - **Phone:** 054-2448888
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Cookie Policy

We use cookies to enhance user experience and for analytical purposes.

What Are Cookies: Cookies are small text files stored on your device when you visit our website.

How We Use Cookies:

1. To save user preferences.
2. To track site activity for analytical purposes.
3. To improve our advertising services.

How to Disable Cookies: You can disable cookies through your browser settings. However, disabling cookies may impair your user experience on the site.