Privacy Policy

We are committed to protecting the privacy of our users' personal information. This privacy policy details the types of information we collect, how we use this information, and how we protect it.

Information We Collect:

- 1. Personal information you provide directly, such as name, email address, residential address, and payment details.
- 2. Technical information automatically collected when using the website, such as IP address, browser type, cookies, etc.

Use of Information:

- 1. To provide our services and complete transactions.
- 2. To improve and develop our website and services.
- To send important notifications and updates.
 For marketing purposes, subject to user consent.
- 4. For marketing purposes, subject to user consent.

Sharing Information with Third Parties: We will not sell, rent, or share your personal information with third parties without your consent, except in the following cases:

- 1. Service providers that are part of our business operations.
- 2. For legal or regulatory purposes.

Data Security: We take appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

Shipping Policy

We are committed to delivering the products you ordered quickly and safely. Here is our shipping policy:

Shipping Times:

- 1. Order processing time: 1-3 business days.
- 2. Delivery time: 5-10 business days (standard shipping), 2-5 business days (express shipping).

Shipping Costs:

- 1. Standard shipping: 30 USD.
- 2. Express shipping: 50 USD.

Order Tracking: After shipping your order, you will receive a tracking number to monitor your package.

Returns and Exchanges: You can return or exchange products within 14 days of receiving them, provided they are in their original, undamaged condition.

Terms of Use

- 1. Acceptance of Terms: By using our website, you agree to these terms.
- 2. Intellectual Property Rights: All content on the website, including texts, images, logos, and trademarks, are our exclusive property or that of our authorized parties.
- 3. Use of the Website: You may not use the website for illegal purposes or infringe on the rights of others.
- 4. Limitation of Liability: We are not responsible for any damage caused by using the website.
- 5. Changes to Terms: We reserve the right to update the terms of use periodically.

Returns and Exchanges Policy

We are committed to your satisfaction and provide a return and exchange policy to ensure you are satisfied with our products.

Return Conditions:

- 1. Products can be returned within 14 days of receipt.
- 2. Products must be in their original, undamaged condition.
- 3. A receipt or proof of purchase must be presented.

Exchange Conditions:

- 1. Products can be exchanged within 14 days of receipt.
- 2. Products must be in their original, undamaged condition.
- 3. A receipt or proof of purchase must be presented.

Return/Exchange Procedure:

- 1. Contact our customer service.
- 2. Send the product to the address provided in the confirmation email you receive.

Refunds:

- 1. After receiving and inspecting the product, we will notify you of the approval or rejection of your refund.
- 2. If approved, the refund will be processed to the original payment method used for the purchase.

Contact Us

If you have any questions, suggestions, or issues, please feel free to contact us through one of the following methods:

- Email: limormazuz@gmail.com
- Phone: 054-2448888
- Address: 6 Trumpeldor St., Ramat Hasharon

Accessibility Statement

We are committed to making our website accessible to the entire population, including people with disabilities. If you encounter difficulties using the website, please inform us and we will strive to address the issue promptly.

Contact Information for Accessibility Matters:

- Email: limormazuz@gmail.com
- Phone: 054-2448888
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Cookies Policy

We use cookies to improve user experience and for analytical purposes.

What are Cookies: Cookies are small text files stored on your device when you visit our website.

How We Use Cookies:

- 1. To save user preferences.
- 2. To track website activity for analytical purposes.
- 3. To improve our advertising services.

How to Disable Cookies: You can disable cookies through your browser settings. However, disabling cookies may affect your user experience on the website.